



Annual Report
Fiscal Year 2007-2008
Help Hotline Crisis Center, Inc.
P. O. Box 46
Youngstown, Ohio 44501-0046

Mission Statement

The purpose for which this non-profit corporation is formed, as Stated in the Amended Articles of Incorporation with the State of Ohio shall be:

To provide crisis intervention, suicide prevention and intervention, referrals, support services and counseling services to persons experiencing mental health related and/or situational problems.

Highlights

122,206 calls for fiscal year 2007-2008
Providing 37 years of Service to Mahoning, Columbiana, Ashtabula,
and parts of Trumbull County
May 1971 - May 2008

Cold Weather

Cold Weather Emergency/Homeless Shelter Program - serving the homeless with shelter and transportation from 12/01 to 3/31.

Community Center

The Open House was held on 11/15/06 with a ribbon-cutting ceremony. This location is home to the Drop-In Center and approximately 40 consumers utilize the center on a regular basis. It serves home to the H.A.P. (Housing Assistance Program) and P.A.T.H. (Project for Assistance in Transit for Homeless) programs, as well as providing office space for the C.S.N. (Community Support Network).

Guardianship

Provides Intensive Guardianship services to 76 individuals in Mahoning and Columbiana Counties. Funders include the Mahoning County Mental Health Board, Columbiana County Mental Health and Recovery Services Board and Mahoning County MR/DD Board. Help Hotline has 1 full-time and 2 part-time guardian workers.

Mental Health Prevention

Help Hotline Staff presented intervention to 25 groups, 1,020 people with previous services. There were 5,585 people/units of service with prevention services via county workshop's or health fairs.

Payee

Payee provided approximately 400 mental health consumers with services through the Representative Payeeship Program. (Mahoning County Mental Health and Mahoning/Trumbull County MR/DD Boards.)

Real Men/Real Depression

“It takes courage to ask for Help” was the slogan for the Real Men Real Depression campaign waged by Help Hotline Crisis Center and funded by the Mahoning County Mental Health Board.

Suicide Prevention

- 12 Presentations made to 7 schools, 580 students, teachers, and parents
- 9 Presentations to 9 agencies with 206 participants
- 6 Presentations to 40 Help Hotline Staff and Volunteers
- Participated in two ASIST Trainings - Applied Suicide Intervention Strategy techniques from National Lifeline
- Help Hotline Crisis Center Suicide Risk Assessment revised to meet NSPL standards.
- Help Hotline Crisis Center participated as a test site for the SAMSHA Research Evaluation on Crisis hotline effectiveness for 2006-2007.

Survivors of Suicide

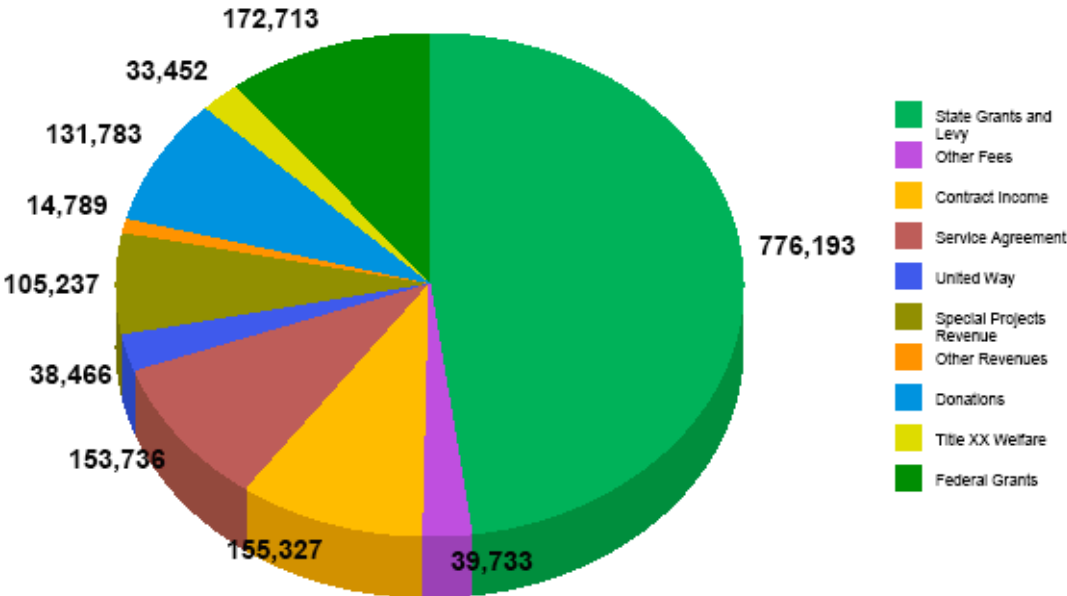
- Mahoning/Trumbull Survivors of Suicide Group and LOSS - 9th Annual Vigil
- Survivors of Suicide Support Group met monthly in Mahoning County.
- A new Survivors of Suicide Group started in April 2007 in Columbiana County.

Victims

Annual Victims' Rights Luncheon was held on April 16th, 2008, speaker Linda Maloy, Mayor's Task Force Dinner - Peace Awards - Help Hotline assists with planning. Staff attended ADVANCE training through the Attorney General's Office. Staff attended Two Days in May - Ohio Attorney General's Office.

Income and Expenses by Month July 2007 through June 2008

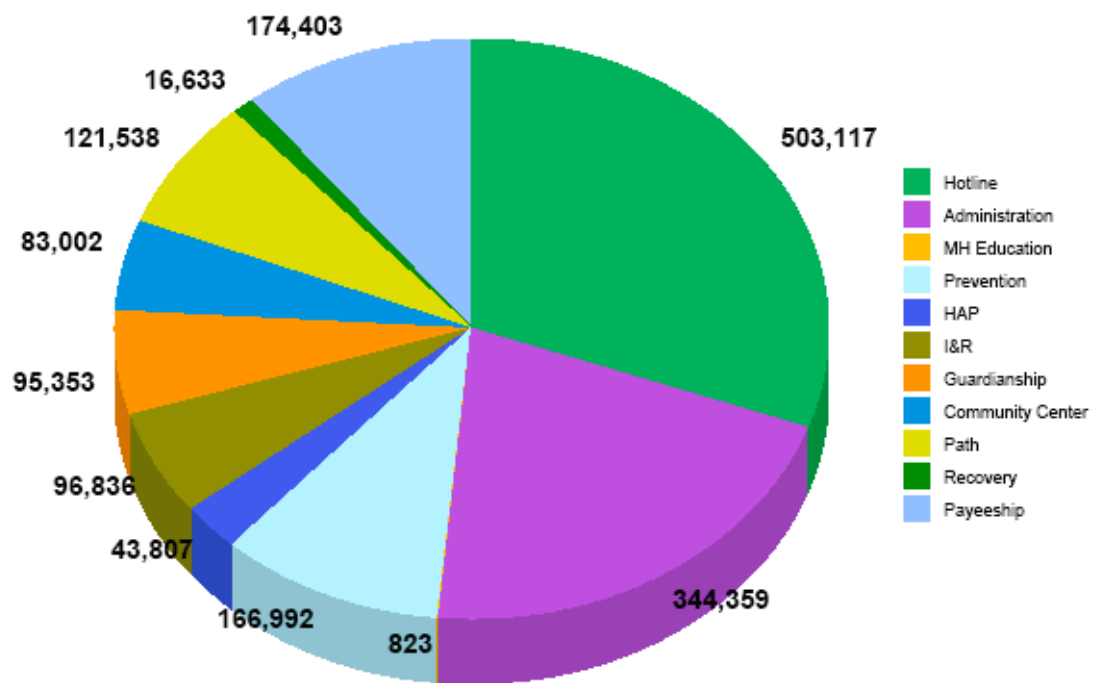
H.H.C.C. INCOME STATEMENT IN DOLLARS



TOTAL \$1,621,429

Expense Summary July 2007 through June 2008

H.H.C.C. EXPENSE SUMMARY IN DOLLARS



TOTAL \$1,646,863

Help Hotline Services

Help Hotline Crisis Center, Inc. operates 24 hours a day, seven days a week. Help Hotline is the central clearing house for community human resource information, and as such is the areas INFORMATION AND REFERRAL HOTLINE. Help Hotline is licensed by the Ohio Department of Mental Health in the following areas: Mental Health Education, Referral and Information, Prevention, Behavioral Health Hotline, and other Mental Health Services.

Help Hotline is the entry point for EMERGENCY ASSISTANCE SERVICES, and provides the afterhours back-up link for emergency relays to professional counselors and case managers in a network of human service agencies that include:

- **Crisis Hotline**
- **Suicide Prevention**
- **Survivors of Suicide Support Group**
- **Community Resources (211)**
- **Victims of Crime Hotline**
- **Victims of Crime Support Group**
- **TDD (Telephone Device for the Deaf)**
- **Senior Line**
- **HAP (Housing Assistance Program)**
- **Payeeship Program**
- **PATH (Projects for Assistance in Transition from Homelessness)**
- **Guardianship Program**
- **Recovery Project**
- **Volunteer Program**
- **MR/DD-MH Project**
- **Drop-In Center**
- **Support Groups**
- **Prevention**
- **Tri-County Family Violence Prevention Project**

Help Hotline Crisis Center, Inc.
Board of Directors
October 2007 - October 2008

President

Anne Liller

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Kenneth M. Tkatch

Secretary

Atty. Kathleen Bartlett

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Gary "RABB" Marinelli

Shirley L. Peterson

Georgia Smith

Darren Thorton

JoAnne Wright

Advisory Member

William Farragher

Agency Affiliations

Help Hotline Crisis Center, Inc. is a member of the following organizations:

National

- American Association of Suicidology
- Alliance of Information and Referral Services

State

- Ohio 211 Collaborative
- Ohio Council of Information and Referral Providers
- Ohio Department of Mental Health

Help Hotline's license consists of the following areas:

- Hotline Services
- Prevention Services
- Mental Health Education
- Referral & Information
- Other Mental Health Services
- Ohio Guardianship Association
- COHHIO - Coalition on Homelessness and Housing in Ohio

Local

- Emergency Cold Weather Coalition; Homeless Coalition
- Mahoning and Columbiana Counties Family & Children First Councils
- Mahoning and Columbiana Counties Mental Health Administrators Associations
- Mahoning, Trumbull, and Columbiana Counties Early Intervention Collaborative
- Tri-County Family Violence Prevention Coalition
- Youngstown/Mahoning Valley United Way Directors Association
- Volunteer Services Organization of Youngstown/Mahoning Valley
- Youngstown/Warren Regional Chamber of Commerce

Telephone Numbers

24 Hour Non-emergency Information and Referral

Mahoning and Columbiana Counties Dial 2-1-1

24 Hour Crisis Phone lines

Mahoning County 330-747-2696
Columbiana County 330-424-7767 or 1-800-427-3606
Ashtabula County 1-800-577-7849
TDD (Telephone Device for the Deaf) 330-744-0579

Community Center

Mahoning County 330-746-7721
Fax Number 330-746-3042

Guardian Program Hours: 8:00 a.m. to 4:00 p.m.

Mahoning County 330-747-2696
Columbiana County 330-424-7767 or 1-800-427-3606
Fax Number 330-747-4055 (Both Counties)

H.A.P. Housing Assistance Program

Mahoning/Columbiana Counties 330-746-7721
Fax Number 330-746-3042

P.A.T.H. Project for Assistance in Transit for Homeless

Mahoning/Trumbull Counties 330-746-7721
Fax Number 330-746-3042

Payee Program

Hours: 10:00 A.m. to 4:00 P.m. Monday - Thursday
10:00 A.m. to 12:00 P.m. Friday
Mahoning County 330-743-1819
Fax Number 330-743-1936

Recovery Project

Mahoning/Trumbull Counties 330-747-2696

Senior Line

Mahoning County 330-747-2697
Columbiana County 330-424-7767

Victims of Crime Hotline

Mahoning County 330-747-2696
Columbiana County 330-424-7767, or 1-800-427-3606

**WEBSITE: www.HelpHotline.org
EMAIL: hhcc@helphotline.org**